

Business Improvement Techniques

Business Improvement Techniques are essential for all types and sizes of companies in all sectors to remain competitive in today's challenging business environment. To implement Business Improvement Techniques, it often requires a culture change throughout the organisation; those companies who have already changed are reaping the benefits by being more competitive and productive. Our techniques can be applied in all business sectors from healthcare to construction and from local government to service providers.

At UGCS Ltd, our approach is to work with your senior management team to help in developing a vision and strategy for making extraordinary gains in your business. We can then help you to identify and map the key processes and information flows within the whole business. We will then help you to identify areas of 'waste' and recommend methods of introducing business improvement techniques which will eliminate that waste and provide bottom line benefits to your business.

Although many of the tools and techniques are derived from Lean Thinking we recommend a pragmatic and common sense approach to business improvement – use what is right for your organisation, not just today's hot topics.

Topics and themes include:

- People and process development
- Lean thinking
- Theory of constraints
- Planning and control
- Data analysis and quality improvement

The training and workshop options available include:

- Special one to three day events to create awareness of what is possible
- Foundation courses to support nationally recognised qualifications such as the NVQ in Business Improvement Techniques
- Workshops to support organisational change and business improvement
- Generic investigative tools and techniques
- Short courses for Continuous Professional Development



University of Glamorgan Commercial Services



Training Programmes and Workshops

Developing a Lean Business Strategy

Lean Thinking

- Self Diagnostics & Lean Introduction
- Introduction to Lean Thinking
- Facilitating Lean Thinking
- Introduction to Lean for Non Manufacturing Organisations

There is usually a major difference in applying both the theory and practice of business improvement techniques in different companies. No one solution fits all and we will design a package to help you determine the best tools or techniques for your individual business.

**Tailored packages available
from £850 + vat per day**

Business Improvement Techniques

- Implementing 5S & Visual Management
- Set Up Reduction Workshop
- Implementing Cell Design
- KanDo Lean
- Value Stream Mapping Workshop
- Total Productive Maintenance
- Theory of Constraints
- Workforce Planning

Other Workshops

- An Introduction to Six Sigma
- Failure Mode and Effect Analysis Workshop
- Statistical Process Control Workshop

People

- Team Working & Communications
- Preparing People for Change



**Whether you are about to start on,
or have already begun your journey
towards business excellence, we
look forward to discussing your
requirements in more detail.**