

Case Study

Implementation of New Project Management Disciplines

CLIENT – Cadw, Welsh Assembly Government

BRIEF – Provide consultancy and training in project management disciplines to enable Cadw technical specialists, archaeologists and architects to balance the cost and time requirements against the scope for each project whilst maintaining their renowned quality of work.

ACTION – Working alongside an organisational psychologist, the Project Management team developed and delivered a bespoke training programme to about 45 personnel, clearly identifying how the new systems would interface within the existing organisational culture.

Subsequent to the training, we provided consultancy to both individuals and teams within Cadw to ensure the training was both understood and being correctly implemented to derive the optimal benefits.

OUTPUT – As is often the case, our client achieved anticipated direct and unexpected indirect benefits from our intervention:

- Senior personnel now have a new perspective, as a result of their previous assumptions and working practices being challenged
- New systems for project appraisal and management Identified the need and defined a targeted job description for the new post of Programme and Project Manager
- Direct up skilling of about 45 personnel providing benefits to the entire 250-strong organisation
- Greater individual awareness of all aspects of each project
- Greater buy-in from key personnel who are now more engaged with the organisation priorities
- Helped Cadw to move through to the next stage of systems improvement of effective office and information management

Your team took the time to understand fully the existing processes and culture within our organisation before providing a credible and knowledgeable perspective of our situation. We had specific needs and you responded in exactly the way we required.

Your approach challenged our existing thinking, which resulted in key Cadw personnel buying into the change process. The post training consultancy provided an excellent mechanism to make certain we realise tangible benefits from the new systems and skills acquired.

We are now far more focused in our project delivery, producing a much better outcome on each investment whilst upholding our high specialist standards.

Marilyn Lewis, Director, Cadw

Key Contacts



Alan Scott
An experienced Programme and Project Manager, Alan has led teams of project managers, specialists,

operation and support staff, and suppliers to successfully deliver projects on all scales. Servicing such diverse organisations as the Police, NHS, MOD, Government and Multi-National companies, his portfolio of project delivery includes major UK-wide deployments of application software, hardware and networks plus complex multi-party, multi-site, multi-technology systems integration. In addition to providing consultancy services, Alan is the UGCS Lead PRINCE2 and Managing Successful Programmes (MSP) Trainer.



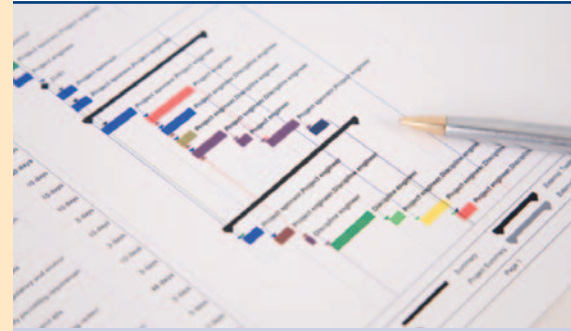
John Connolly
With over 30 years of project management experience, John has been an accredited PRINCE2 trainer since just after the method's introduction in 1996. As well as training and providing consultancy to delegates in 12 countries apart from the UK, he has project managed a variety of applications, both in UK and abroad, in both national and international environments. Covering a wide range of public and private sector bodies, his clients include Police Forces, Local Authorities, NHS, large National and Multinational companies, Banks, NATO and many business support organisations.



Dave Tee
An experienced management and organisational development professional whose experience ranges from setting up project and performance management regimes in organisations to designing and implementing accredited development programmes. Equally comfortable operating at strategic level or in a workshop setting, he thrives in the dynamic, fast moving modern business environment. Dave is a trained occupational psychologist who developed the Applied Psychology Consultancy Unit at the University of Glamorgan and is currently completing his chartered portfolio.



Centre for Project Management



From the moment you first contacted us, I felt you really connected with our business and our personnel. This understanding and the flexible, multi-site delivery options enabled me to easily plan my business around the training and implementation programmes.

The integrated consulting package enabled us to successfully relate the newly acquired knowledge and processes into our business. We are already seeing benefits from the consistent approach now applied by all our Commissioning Managers and from the use of PRINCE2 principles as a basis for many of our tenders. We wish to continue this programme to the next stage and will be in touch in the near future to engage you again.

Martin Slape, MD, Cardiff Commissioning Ltd



At the forefront of project management training and consultancy in Wales and the UK

Reputation for delivering tangible results through the practical implementation of project management methods.

Experienced Project Managers in their own right, our experienced team combine their extensive knowledge with the latest thinking on project management principles and techniques. Clients value our flexible approach and our ability to translate theory into practical methods designed to provide significant improvements to the management of projects.

The synergy of our consultancy skills with our acknowledged training capabilities in programmes such as PRINCE2 and Managing Successful Programmes (MSP) enables clients to more quickly integrate project management disciplines with even greater success and in ways which complement their existing business culture and operations. The Centre is further broadening its portfolio by adding APMP and other APM qualifications to its project management training.

Specialist Expertise

Incorporating backgrounds in defence, government, and industry at national and multi-national level with academic experience, our team has a vast hands-on knowledge of successful project management implementations. Clients particularly value our ability to recognise and remedy areas of concern at an early stage of the integration of new disciplines.

Significantly, we provide specialist expertise in the following fields:

- Change Management
- Risk Management
- Multi-Site Projects
- Multi-Company Projects

Delivering Results

From the evaluation of client issues, we recommend the most appropriate and effective combination of consultancy and training to achieve measurable results. Our post-training consultancy embeds the learning phase to ensure all client personnel understand how to use their newfound Project Management skills to develop consistent, repeatable and accountable systems.

Our Clients

Clients cover a broad cross-section of the public sector to include the National Health Service, local and national Government, police and fire services. We cater for many clients in the private sector and have established strong links with many companies in the construction industry.

About Us

University of Glamorgan Commercial Services Ltd has been ISO9001 accredited since 1995 and was one of the first organisations to move to the 2000 standard. We are a PRINCE2™ and Managing Successful Programmes Accredited Training Organisation and a Centre of Excellence for the Chartered Quality Institute and the Chartered Institute of Purchasing and Supply.



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